

Case Study: Restaurant Chain Network Failover

The Challenge

Nationwide restaurant chain needed to eliminate the pains associated with processing credit card payments during network and POS downtime. Microspace's VELOCITY CELLCAST solution proved to be the right answer to enhance their existing network redundancy measures.

The Solution

By replacing a dated backup system and phone lines with the new CellCast wireless technology, the group experienced improved network and POS continuity across their store locations. Unlike traditional wireless continuity solutions, CellCast features a shared data pool. Pooled data can be shared across all locations. So if one location experiences communications issues, they can tap into the group's shared data pool and avoid the costly overage fees typically seen with other wireless offerings.

The Customer

The chain experienced improved network and POS continuity across their store locations. As a result, stores see fewer credit card transaction issues and their associated costs. In addition, stores save money each month by transitioning away from expensive phone lines to the newer technology.